

Helpful Trash/Recycle & bulk collection tips

American Environmental Customer Service Team – customerservice@aecearth.com

Office telephone number- [610-574-9612](tel:610-574-9612)

Trash & Recycle

Please...

- *Place your waste at the end of your driveway the night before your service day.
- *Trash & recycle equipment should be placed with 3 feet clearance from mailboxes, poles, lamp posts, vehicles etc..
- *Do not put anything you do not wish to be picked up near your waste containers. (Example: bikes or lawn chairs).
- *Service issues should be reported within 24 hours of your service day.
- *Use trash bags to keep your trash contained and to avoid blowing away while crews are servicing you.
- *All acceptable recyclables go loose and properly rinsed out, in your container.
- *Do not use plastic bags to gather recyclables. Plastic bags are not recyclable and can be taken to your local super market for recycling.

Bulk Collection

Please...

*All bulk requests must be scheduled in advance, through our bulk team via email or telephone.

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- *One small bulk item, per unit per month may be included for free. Items are typically 24" or less such as: end table, stand up lamp, one kitchen chair, ottoman.
- *NON standard bulk is chargeable. Non standard items include: mattresses, gas grills, all reclining furniture, appliances, items with plugs, items typically over 24"/24 lbs.
- * Our bulk team will review all charges with you and an email invoice will be sent directly to you once you schedule your bulk removal.
- *Bulk items may be collected with a separate truck, other than your normal trash truck. Please leave your items out.
- *The bulk day may run on your collection day, or another day scheduled by our bulk team. Our bulk team will give you the pick up day.
- *Additional items or waste that is put out for collection beyond what is scheduled, will incur additional fees.